#### Children's Emergency Services at County Hospital, Stafford

There are no specialist emergency facilities for ill children under 15 at County Hospital, Stafford.

There is only a minor injuries unit for children at County Hospital, which is open 8am-10pm, 7 days a week including bank holidays.



The Minor Injuries Unit should be used for:

- Minor head injuries (without loss of consciousness)
- Minor limb injuries
- Minor wounds
- Minor sprains, bruises, fractures



The Minor Injuries Unit should NOT be used for:

- Illnesses such as ear ache and tummy ache
- Rash/fever/vomiting/diarrhoea
- Chronic illnesses
- Severely unwell/injured

Children who are brought to County Hospital and are found to be severely unwell, injured or require further emergency assessment, will be transferred to the Royal Stoke University Hospital where our Specialist Paediatricians are based.



# Emergency Services for children in Stafford and Stoke-on-Trent

It is always worrying when a child is unwell and it is vitally important that they are given the best and most appropriate care.

The Children's Accident and Emergency Department is at Royal Stoke University Hospital. This is where our Specialists Paediatricians (children's doctors) are based.

There are NO specialist emergency services for children at County Hospital.

ONLY take your child to County Hospital if they have a minor injury.

Read this leaflet to find out what to do.



# Quick Guide to alternatives to Accident and **Emergency**

# **Self Care**



You can treat your child's very minor injuries and illnesses at home with support from some of the services below. In case your child gets ill, it is good to be prepared with essential medicines such as age appropriate paracetamol and ibuprofen, plasters and a thermometer.



#### Ring your GP (Doctor)

Most GPs will see your child on the day if you are worried about their health. If the surgery is closed your call will be diverted to the out-of-hours GP Service or you can call 111.



#### NHS 111 First – phone 111

Free to call, NHS 111 is available 24 hours a day 365 days a year for advice and if you are unsure which service you need, or to guide you to appropriate out of hours care.



#### Pharmacist (Chemist)

Your local pharmacist is a highly trained healthcare professional and can suggest medicines for your child and offer advice on common illnesses like cold symptoms (runny nose, cough or sore throat) and skin irritations, without the need for a GP appointment.



#### Walk-in Centre

Minor injury units and walk-in centres can treat a range of illnesses and injuries, such as broken bones and minor Walk-in Centre cuts. You should attend A&E or call 999 for serious and life-threatening conditions.

> Please speak to a member of staff if you need this leaflet in large print, Braille, audio or another language.

### **Royal Stoke University Hospital**

If your child is critically ill or seriously injured, please call 999 and ask for an ambulance.

All ambulances bringing children to hospital go to Royal Stoke University Hospital, at any time of the day or night.

You can also bring children to Royal Stoke University Hospital at any time of the day or night.

# Where for care?

Helping your family make the right choice



Self-care



**NHS111** 



**Pharmacy** 



GP



**Walk-in Centre** 



A&E/999













If you have a medical condition or injury, check out the alternatives available and help keep our A&E for the real emergencies